



SAFE ENERGY IRELAND

PO Box 13559, Galway
Phone: 091-480974 email: complaints@rgi.ie

GAS INSTALLATION COMPLAINT

This form is to be completed in respect of any complaint concerning the standard of workmanship with regards to safety of a Safe Energy Ireland Registered Gas Installer (RGI).

Safe Energy Ireland is primarily concerned with technical gas standards and gas safety i.e., compliance with the National Standard for Domestic Gas Installations (IS813) published by the National Standards Authority of Ireland (NSAI) and do not have a role in disputes of a commercial nature.

NAME & ADDRESS OF REGISTERED GAS INSTALLER: _____

Safe Energy Ireland REGISTRATION NUMBER: _____

ADDRESS OF GAS INSTALLATION: _____

GPRN _____

Is the gas installation	a) new (full)	[]
(TICK AS APPROPRIATE)	b) new (appliance only)	[]
	c) changeover	[]
	d) repair	[]
	e) service	[]
	f) safety check	[]
	g) other (specify)	[]

Date of completion of work: _____

Was a Declaration of Conformance (Completion Certificate) issued? YES NO

If so, please quote Declaration of Conformance (Completion Certificate) Number: _____

DETAILS OF COMPLAINT:

Please specify the aspect(s) of the gas installation work considered to be unsafe or in breach of the National Standard for Domestic Gas Installations. (Qualify with your reason(s) for your conclusion(s))

Date that the above complaint was advised to the registered gas installer: _____

Registered Gas Installers response: _____

SIGNED: _____ Date: _____

NAME (BLOCK LETTERS): _____ TELEPHONE: _____

Office use only

Safe Energy Ireland Registration Number: _____

Safe Energy Ireland Inspector Allocated: Yes NO Date: _____

Safe Energy Ireland Inspector's Signature: _____ Date: _____