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Preamble

The Energy (Miscellaneous Provisions) Act 2006 makes it mandatory for an RGI to issue a Completion Certificate for all "Gas Work" carried out.

There are three different types of Declaration of Conformance Certificates:

- CERT 1: for new gas installations or existing installations requiring a new meter fit i.e. requiring a connection to the gas network (Pre and Post Construction) See Appendix 1
- CERT 2: for boiler replacement on existing gas installations with a gas meter already fitted See Appendix 2
- CERT 3: for existing gas installations with a gas meter already fitted to cover additional "Gas Work" i.e. new appliance fit (except boilers), repair work, safety check and/or service see Appendix 3.

Definitions

- DOC Certificate: Declaration of Conformance Certificate (Completion Certificate for the purposes of The Energy (Miscellaneous Provisions) Act 2006)
- RGI: A Registered Gas Installer with the Register of Gas Installers of Ireland
- RGII: The Register of Gas Installers of Ireland appointed by the CER as the Gas Safety Supervisory Body (GSSB)
- BGN: Bord Gais Netwoks
- CER: Commission of Energy Regulation
- "Gas Work": as defined in the CER Criteria Document "The Regulation of Gas Installer with Respect to Safety.
- ST: RGI operating as a Sole Trader
- Company: Registered Gas Company employing one or more RGI
- Company Installer: RGI employed by a Registered Gas Company

Requirements

A DOC Certificate is a multi-copy document with each page serving the following purpose:

- White copy: for the customer for his/her own record
- Yellow copy (CERT 1 only): to be fully completed (Pre and Post Construction) by the RGI and must be available on site for the gas supplier/network operator in order for the gas meter to be fitted.
- Green copy: must be returned by the RGI to the RGII within a specific period as stated in Operational Procedure No 1: Domestic Declaration of Conformance Certificates Procedure for Registered Gas Installers – RGII Cert1,2,3



• Blue copy: must be retained on file by the RGI for his/her own records and for possible audit by RGII at a later date.

This procedure details the processes used to:

- Enter the returned DOC Certificates into the RGII data base
- Monitor the level of return of DOC Certificates
- Take actions against RGIs or Companies with low levels of returns.

1. Input of returned DOC Certificates into the RGII data base

Every certificate sold by RGII to a Sole Trader or Company is, at the date of purchase, registered in the RGII data base against the registration number of the Sole Trader or Company. When the certificate number is entered in the "Certificate Return Function" of the data base, the registration number and name of the Sole Trader or Company who purchased the certificate are automatically displayed so that a check can be done with the information available on the certificate returned.

The following information is entered into the data base for each certificate returned to RGII:

- Date issued by the RGI: as entered on the certificate
- Return date: date on which the certificate was received by RGII. For Cert 1 certificates, the return date of the yellow copy (returned by BGN) and the return date of the green copy (returned by a company or RGI)
- RGI who carried out work: RGI Registration Number as entered on the certificate
- Any other detail as available on the certificate such as: GPRN, Annex E Check Done, Natural Gas / Liquid Petroleum Gas, Unlock after Safety Lock, concealed extended flue and cert cancelled.

After the certificate details have been entered, it is scanned and its electronic copy stored in the RGII data base against the registration number of the Sole Trader or Company who purchased the certificate. Finally the certificates are put into boxes by date of return and stored for archiving. Each box is labelled with return dates so that certificates can be retrieved.

2. Monitoring of certificates rate of return.

On a Regular Basis

A report on the status of the return of certificates is run weekly from the RGII data base. The report calculates the percentage rate of returns from the number of certificates sold and returned during a specified period. It also shows the number of purchases of certificates per certificate type, the first date of purchase and the last date of purchase.



• <u>At time of purchase</u>

A certificate return calculator is available on the Installer / Company history screen. When activated it shows the total number of certificates sold and returned by type during a specific period and calculates the rate of return of each type. The rate of return is highlighted in red when below a specific threshold.

3. Actions taken for low rates of return.

Sole Traders and Companies may not return certificates for a number of valid reasons, such as:

- Certificates not used e.g. in stock
- Inability to work due to illness
- Certificates lost or stolen
- Reduced gas work activities

A Declaration Letter (see Appendices 4a and 4b) is used to explain the reasons for a low return and to capture the numbers of certificates used and not used. The following actions are taken:

- The Declaration letter is sent to the Sole Trader or Company (see Appendix A) with the request to send it back to RGII within 10 working days, fully completed and signed. The letter is sent with a red pre-paid envelop for the return of outstanding used certificates. A marker is entered in the RGII data base to indicate that the Sole Trader or Company has been issued with a Declaration letter.
- If no response is received, a reminder letter will be sent out to the Sole Trader or Company, followed by a suspension letter if no response is received with 10 working days from the reminder, as per procedure 3.16 Suspension & Revocation.
- The Declaration letter data are entered into a separate data base which totals the number of certificates returned with the letter and the number of certificates not returned because in stock, lost/stolen or other.
- Certificates reported as stolen, lost, void, etc. will be cancelled in the RGII data base.
- The RGI/Company will be queried by RGII if numbers do not match up or are missing. An unsatisfactory outcome may lead to a suspension.

4. Monitoring and actions taken for late returns of certificates

OP1 - Certification specifies that certificates are to be returned to RGII within **twenty**¹ working days from the date of issue.

Certificates returned will be monitored on a continuous basis and Sole Traders / Companies

¹ The return time was increased from 10 to 20 working days.



found with late returns will receive a reminder. Additional late returns may lead to a suspension that could escalate to a revocation of the registration as per procedure 3.16 – Suspension & Revocation.

5. Associated documentation

- Procedure 3.16 Suspension & Revocation
- Procedure OP1 Certification



Return of Declaration of Conformance Certificates

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Appendix 1: Completed Declaration of Conformance 1 (Cert 1)

DECLARATION OF OR EXISTING INST AND/OR NEW MET	CONFORMAN	CE FOR NE		LATIONS	REGISTERED GAS INSTALLER
PART I Please complete in BLOCK CAP	ITALS			S No. SN	1234567
LOCATION OF PREMISES REC GPRN 235672		NAT GAS V New	L P GAS	NAME MUR	
ADDRESS 5. SEAFIEL MULLINGAR, CO. WESTMEA CUSTOMER NAME BLOC TEL NO083.21	TH.	BE PROVIDED REGISTERED GAS RESPONSIBLE FOR THE INSTALLATION THIS DECLARATION	INSTALLER (RGI) R CARRYING OUT N&TESTS CAN SIGN ON. GAS WILL BE PREMISES ONLY ON	DUBLI	ридНРАRК, IN 9 23 4567
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Appendix 2: Completed Declaration of Conformance 2 (Cert 2)

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	CONFORMAN	AS INSTALLATION ICE FOR BOILER REPLA IY SUPPLIED		MENT
		SAFETY RELATED D NOT AN INVOICE/RECEIF	РТ	No. BR 1234567
Please complete in BLOCK CAPITAL	S			
LOCATION OF PREMISES		NAT GAS 🖌 L P GAS		NER OF PREMISES DETAILS
GPRN 235672	1		NAM	EBLOGGS
ADDRESS 5 SEAFIER		ALL DETAILS REQUESTED MUST BE PROVIDED. ONLY		RESS 5 SEAFIELD ROAD.
MULLINGAR,		THE REGISTERED GAS	131030030808055	ILLINGAR,
CO. WESTMEAT		INSTALLER (RGI) RESPONSIBLE FOR CARRYING OUT THE	38 S 1985	. WESTMEATH.
CUSTOMER NAME BLOGO		INSTALLATION & TESTS CAN	TEL.N	
TEL. NO. 083 211 0	2021	SIGN THIS DECLARATION.		
Appliance Installed Cer	ntral Heating	Make MAXI		Others Gas Hob
Appliance Flue Type Ope		Model 50/60F BOILER		Gas Fíre
•••				
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THAT THE INSTALLATION AT	THIS PREMISES/LOC	CATION IS SAFE TO CONTINUE TO	USE G	SAS.
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Company Number: POOF	1 Trainee N	umber: NA	ainee Sig	nature: N/A
RGI Name: JOE PLWMB BLOCK CAPITALS Date of Test: 07/06/14		RGI Number: P0071 7/06/14 RGI Tel 1	Si No:	gned: UOC Ilumber 083 123 4567
Notice of Hazard issued YES 🗌 N	0 🗹 Hazard No	Reason		
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Cert 2 Form G02 Version 4 29/07/13 Any personal data collected will be processed strictly in accordance with the Data Protection Legislation – see RGII Data Protection Policy on www.rgii.ie



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# Appendix 3: Completed Declaration of Conformance 3 (Cert 3)

#### DOMESTIC PREMISES GAS INSTALLATION DECLARATION OF CONFORMANCE FOR EXISTING INSTALLATIONS WITH A GAS SUPPLY/GAS METER FOR NEW APPLIANCE FIT (EXCEPT BOILERS), REPAIR, SAFETY CHECK AND/OR SERVICE



No. EX 1234567

Please complete in BLOCK CAPITALS

LOCATION OF PREMISES GPRN 2356721 ADDRESS 5SEAFIELD ROAD, MULLINGAR, CO. WESTMEATH. CUSTOMER NAME BLOGGS			NA	T GAS 🗸	LPGAS	5	NAME BLOGGS				
			ALL DETAILS REQUESTED MUST BE PROVIDED. ONLY THE REGISTERED GAS INSTALLER (RGI) RESPONSIBLE FOR CARRYING OUT THE MULL LINCAP						AD,		
			INSTA	RESPONSIBLE FOR CARRYING OUT THE INSTALLATION / REPAIR / SERVICE / SAFETY CHECK AND TESTS AS CO. WESTMEATH.							
				Y CHECK							
TEL. NO08:	3 211 6521			3/I.S. EN 19 ARATION.	49 CAN SI	gn this	TEL. NO.	083	211 6	521	
Appliance Type	Make / Model	Locat	tion Repaired I.S.			.S.EN 1949* stalled	Annex C * Serviced		Annex E * Safety Check		
				YES	NO	YES	NO	YES	NO	YES	NO
Hob					X		X		X		X
Oven					X		X		X		X
Cooker					X		X		X		X
Fire					X		X		X		X
Flueless Fire					X		X		X		X
C/H Boiler				1				1			X
Water Heater				-	X		X		X		X
					X		X		X		X
					X		X		X		X
Pipework					X		X		X		X
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**Appendix 4a: Declaration Letter - Front** 

EZ Plumbing 5 Crough Park

Dublin 9

Name: Joe Plumber

Re: Return of Conformance Certificates

Date

RGI ID: 25210

Dear Sir/Madam,

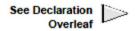
Our records show that during the period of Start Date to End Date you purchased a total of Conformance Certificates but to date <u>only Y</u> of these have been returned to RGII. We remind you that it is a condition of membership that, for all works carried out on domestic gas installations, you must return to RGII certificates within 20 days of the date the work being completed.

On the back of this letter you will find a Declaration form that you must fully complete, sign and return together with completed Certificates that are in your possession. We enclose a special red coloured Return Paid envelope for this purpose. In the event that you did not issue any Certificates, please confirm reason by ticking the appropriate box when returning this declaration to RGII.

IMPORTANT: Failure to reply to this letter within 10 working days from the issue date and return of all certificates due, will result in disciplinary action being taken against you, which may include suspension and removal from the register.

Yours faithfully,

Roger Muller RGII Regulatory Affairs





Appendix 4b: Declaration Letter - Back

# **Declaration by RGI**

Number of Certificates:	Z2510
Not returned to RGII up to Current Date: Y	(A)
Returned with this red envelope:	(B)
Net not returned:	(A) - (B)
Reason for not returning certificates:	
Number of certificates	
In stock: Lost:	Other:
Reason for not issuing certificates:	
Unable to work due to Illness Not working	Not undertaking gas work
Not employed Other	
If other ticked must provide details:	

- I/we hereby confirm that certificates for all gas works completed are enclosed herewith;

- I/we accept and understand that the conditions of membership must be fully complied with, and that failure to do so will result in disciplinary action which may result in been removed from the register;
- I/we hereby confirm that the information provided herein is accurate and correct and give undertaking to fully comply with the conditions of membership.

Signed:

Date: