

Safety Alert 028

Produced with IKEA

Title: Product safety campaign for ELDSLÅGA gas hob

Date issued: 19 May 2018

This Safety Alert provides guidance to Gas Safe Registered businesses/engineers about a product safety concern relating to a ELDSLÅGA gas hob.

Introduction

Gas Safe Register has been advised by IKEA of a risk resulting from the wrong type of injector fitted to the back right burner on ELDSLÅGA gas hob.

Safety Concern

As a precautionary measure, IKEA is conducting a recall for repair on all ELDSLÅGA gas hobs purchased before January 1st 2018. This action follows an investigation by the Belgian market surveillance authorities.



Customers are urged to stop using the rapid burner placed in the upper right corner as pictured above until the repair service has been completed. All other burners are safe to use.

Due to a human error at the supplier, the wrong gas injector was installed resulting in CO emissions above EU limits.

Please be aware that this fault does not increase the risk of fire or explosion and there have been no reported incidents.

What do I need to do if I own, use or service one of these hobs?

To repair this product, IKEA have kindly asked affected customers to contact their Customer Service Team on **0203 645 0010** to book a time for the repair service. Proof of purchase is not required and IKEA will do their utmost to minimise the waiting time.

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